

















**Tool 2: Skills Cards**

 <p><b>conflict resolution</b></p>	 <p><b>mediation skills</b></p>	 <p><b>problem solving</b></p>	 <p><b>negotiation</b></p>
 <p><b>anger management</b></p>	 <p><b>tolerance</b></p>	 <p><b>intercultural understanding</b></p>	 <p><b>respecting diversity</b></p>
 <p><b>assertiveness skills</b></p>	 <p><b>ability to challenge prejudice</b></p>	 <p><b>background knowledge</b></p>	 <p><b>critical thinking</b></p>

**Tool 2: Skills Cards**

 <b>empathy</b>	 <b>working together</b>	 <b>recognising injustice</b>	 <b>good communication</b>
